

Metroplex Summer Camp - Frequently Asked Questions

General

Q: What should my child wear to camp?

A: Please have campers come to camp in their swim suit

Boys swim suit and camp T-shirt / Girls swim suit under shorts and camp T- shirt.

This makes it much easier for the kids to get ready for swim

After swim each child will change in to the dry cloths they bring for the rest of the day (underwear, shorts & camp T-shirt)

Q: What if my child wants to bring a friend/relative to camp?

A: Friends/relatives are always welcome on a space available basis. You will need to contact the office in advance. Friends/relatives will need to enroll as any other camper.

Q: Does my child have to wear their camp T-shirt every day?

A: Yes, the children wearing their camp shirts verifies that they are here for camp and doubles as one of our security measures.

Q: What if my child has allergies?

A: If your child has allergies please let the front office staff know so we can note it on your account and on their name tag. Campers with allergies will have their own eating area during snack and lunch.

Q: Does my child have to be completely potty-trained, or is someone available to take them to the bathroom?

A: All campers must be potty-trained and able to go to the bathroom unassisted. We understand kids have accidents so don't worry.

Q: Why were we dropped from camp?

A: If you enroll for future week(s) of camp we require you to pay the Thursday prior to the next week of camp. We will send reminder emails letting you know camp fees are due. Failure to pay tuition will result in the child being dropped. Campers can always be re-enrolled the morning of if camp is not sold out. Also understand that re-enrolling the morning of will take some time and there will be lines.

Q: Are electronics allowed?

A: We don't recommend Phone's , IPODS, IPADS... We allow electronics before camp rotations start (7:30-9:15am) and in the afternoon while in the creative choice rooms. Please understand Metroplex Gymnastics & Swim is NOT responsible for lost or stolen items.

Food (snacks & Lunch)

Q. Can multiple campers share a Lunch Box.

A: No, Each camper must have the own lunch box. **Brother and Sisters may NOT share one lunch box**, they may not eat lunch at the same time or in the same room.

Q: What if my kid has food allergies?

A: We will have children with allergies eat at a separate table and please inform the front office of any allergies so we can note it on your account.

Q: Do we pack our own snack?

A: YES, Metroplex will NOT provide a snack, full day campers need to bring their own snack for snack time.

Grouping

Q: Will the kids in my child group be the same age?

A: Every day we sort the kids by their birth date (year & month) and split them into six groups based on how many children we have pre-registered for any given camp day.

Example: 75 kids will be split into six groups with 12 -13 kids in each group. The youngest 12 kids will be in Group A, the next 12 in Group B... with the oldest 12 kids in Group F

Q: What if I want my child and his/her friend to be placed in the same group?

A: We will do everything we can to accommodate request. Depending on age and number of kids in the groups. We group the campers by age. If two children want to be in the same group we will allow them to move 1 group letter up or down. For example, if a C wants to be with a friend in the E group we will move them both 1 group to be together in the D group.

Attendance

Q: If my child is sick or just misses a day of camp, can they make it up?

A: Yes, we will take roll every day to keep track of any missed days of camp. Any missed days are allowed to be rescheduled.

Q: Will my kids miss anything if we only sign up for Tuesday and Thursday?

A: Tuesday/Thursday campers will still do crafts, gymnastics, games, and more during their 2 days of camp. Unfortunately, they will miss the weekly attraction which happens every Wednesday.

Swim

Q: Can I sign up for Full-Day without swim

A: Yes, swim is included with full day but the camper is not required to swim. Please inform the front office and the group's counselor. The price for a full day does **NOT** change if you decide not to have your child swim is.

Q: Is it open swim or a swim lesson?

A: No it is NOT open swim: All younger campers & those that need it will get a swim lesson. Older Campers will work on different swim strokes and have some swim races. But for safety reasons it is NOT an open swim.

Q: Will my children be supervised during swim lessons?

A: Yes, we have a ratio of 1 swim instructor: 5 children. The children are required to remain on the pool deck while waiting on their turn just like our regular swim classes. The camp counselor will also be walking around monitoring the pool at all times.

